User manual

Cubenest S1B3D Magnetic Wireless Powerbank 5000 mAh

Package contents:

- 1x Magnetic Wireless Power Bank
- 1× USB C to USB C cable (1m)
- 1x User manual

1. Description of the device

Cubenest S1B3D SlimDual is an ultra-thin magnetic powerbank with **5000 mAh** capacity that supports **MagSafe** and **Qi** wireless charging. Its unique design with magnets on both sides allows **simultaneous use of MagSafe accessories** such as covers or wallets. Manufactured by made of **high quality brushed aluminum**, it offers a sleek look and durability. Wirelessly charges up to **15W**, up to **20W** via USB-C port, and allows **simultaneous charging of two devices**. Thanks to the **integrated protective elements**, safety during charging is ensured.

Product specifications:

- **Protection:** surge, short circuit, thermal and current **protection.**
- **Model**: S1B3D
- **Variants**: black, gold, titanium
- **Battery capacity:** 5000 mAh
- **Input**: USB-C
- **Wireless MagSafe charging:** max 15W
- **USB-C output**: max. 20 W
- **Two devices can be charged** (via cable and wirelessly)
- **Material**: aluminum

- **Wireless charging compatibility**:

iPhone 12 Pro Max, iPhone 12 Pro, iPhone 12, iPhone 12 mini, iPhone 13 Pro Max, iPhone 13 Pro, iPhone 13, iPhone 13 mini, iPhone 14 Pro Max, iPhone 14 Pro, iPhone 14 Plus, iPhone 14, iPhone 14 15 Pro Max, iPhone 15 Pro, iPhone 15 Plus, iPhone 15, iPhone 16 Pro Max, iPhone 16 Pro, iPhone 16 Plus, iPhone 16 (and other devices with Qi charging support)

2. Instructions for use

Charging your phone wirelessly

1. Press the button on the powerbank to see the current charge level by the number of lit indicators: 1 indicator: **1-25%**, 2 indicators: **25-50%**, 3 indicators: **50-75%**, 4 indicators: **75-100%. To switch off the power bank, press the button twice**.

2. Connect a **MagSafe-enabled** phone to the powerbank. The magnets will automatically align and start wireless charging. The LED indicator will glow **green** while the device is charging.

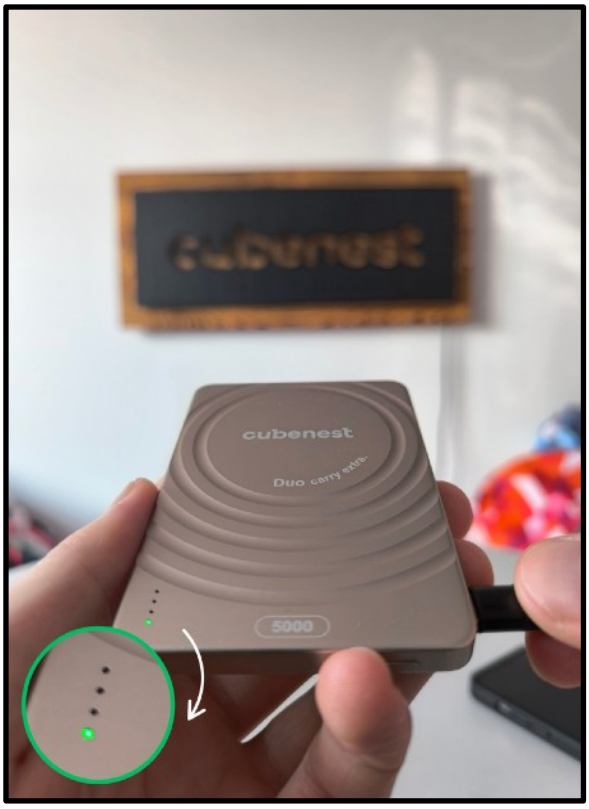
Note: If you are using a cover, make sure it is **Magsafe compatible**.

Charging your phone via USB-C cable

1. Connect your phone to the powerbank using the **USB-C cable**. Charging will start automatically.

Charging the power bank

1. Connect the USB-C cable to the powerbank and the other end to the AC adapter.
2. LED indicators will indicate the charge level. Disconnect the power bank when fully charged.



For use as a stand:

The power bank can be combined with our magnetic wallet with stand WT01S (or other Magsafe accessories). Attach the stand with the wallet to the powerbank, because the powerbank also has a magnet on the front side, the accessories will magnetically attach.

3. Safety instructions

⚠️ **USE** only the recommended accessories.

⚠️ **DO NOT use** an uncertified or damaged USB cable for charging.

⚠️ **DO NOT expose** the power bank **to extreme temperatures** or **humidity**.

⚠️ **DO NOT place** metal objects on the charging surface.

⚠️ **KEEP** out of reach of **children**.

⚠️ **Clean the** charging surface regularly with a dry cloth.

⚠️ **DO NOT use** the power bank if it is physically damaged.

- The power bank is equipped with **FOD (Foreign Object Detection)**. If a metal foreign object is detected on the charging surface, the charging process will be interrupted.
- Remove all metal objects from the back of the phone before charging.

- **Note**: Do not place any metal objects or credit cards on the charging surface to avoid damaging the device or demagnetizing it.

Maintenance:

- Clean the charger with a soft, dry cloth.
- Do not use harsh chemicals or abrasive materials.

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4. Frequently Asked Questions (FAQ)

❓ **Is the power bank compatible with all phones?**

✅ The Cubenest S1B3D power bank is primarily designed for phones with **wireless charging (Qi)** and **magnetic attachment (MagSafe)**.

Compatible devices:

- **iPhone 12 and newer** (have both MagSafe and wireless charging)
- **Phones with Qi wireless charging support** (e.g. selected Samsung models)
- Phones without MagSafe can be charged wirelessly, but **they won't stick magnetically**.

Note: If your phone does not have a magnetic mount, we recommend using MagSafe compatible covers. Otherwise, wireless charging may not work properly.

❓ **What adapter should I use to charge my power bank?**

✅ The power bank needs an adapter with a minimum power of 20 W.

❓ **Can the power bank charge multiple devices at the same time?**

✅ Yes, wirelessly and via cable at the same time.

❓ **Can the power bank be charged with a cable type other than USB-C?**

✅ The power bank only has a USB-C port for charging, so you must use a USB-C cable.

❓ **Why isn't my phone charging?**

✅ Check the alignment of your phone on the MagSafe desktop. Make sure the power bank is not discharged.

❓ **Is the power bank overheating while charging?**

✅ Yes, the power bank may get slightly warm during charging, which is a normal phenomenon. The heat is due to the transfer of energy and the work of the internal electronics. However, if the device is uncomfortably hot to the touch or if overheating occurs during normal use, we recommend that you discontinue charging and do not use the power bank.

❓ **How do I know the charge status of the power bank?**

✅ When you press the button on the side of the power bank, the LED indicators light up to show the battery level.

❓ **Can the power bank damage my phone?**

✅ Not if you use the original charging cables and the correct accessories. The power bank has 4 - protection - short circuit, surge, thermal and current.

❓ **Is it possible to use the power bank while charging?**

✅ Yes, you can charge your phone while the powerbank is charging.

❓ **How do I clean the power bank?**

✅ Use a dry cloth. Avoid chemicals and water.

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5. Troubleshooting common problems

1. **Powerbank does not charge the phone**
   - **Explanation**: the magnetic connection is not aligned correctly or the phone is not compatible.
   - **Solution**: check attachment and compatibility. Check that the power bank is not discharged.

2. **Phone is charging slowly**

   - **Explanation**: wireless charging has lower performance. Two devices may be connected at the same time.
   - **Solution**: charge via cable for higher performance and/or disconnect other devices.

3. **Power bank does not turn on**

- **Explanation**: the power bank is completely discharged.
- **Solution**: connect it to the charger and let it charge for a few minutes, then try turning it on.

4. **The power bank heats up while charging**

- **Explanation**: heating is common, especially with wireless charging.
- **Solution**: place the power bank and phone in a well-ventilated place.

5. **The phone disconnects while charging**

- **Explanation**: weak magnet or unsuitable case.
- **Solution**: remove the case or use a MagSafe compatible cover. Make sure the connection is firm.

6. **The power bank is not charging**

- **Explanation**: faulty cable, adapter or dirt in the connector.
- **Solution**: try a different cable/charger and check the connector for cleanliness.

7. **LED lights do not illuminate**

- **Explanation**: the power bank may be completely discharged or the indication is faulty.
- **Solution**: Connect the USB-C to the charger.

8. **The power bank does not fully charge the phone.**

- **Explanation**: when charging wirelessly, there is a greater loss in power transfer, so the 5000 mAh capacity may not be enough for a full charge cycle for larger batteries.
- **Solution**: use the power bank more often or fully charge it beforehand.

9. **Powerbank does not work with some devices**

- **Explanation**: the device may not support Qi or MagSafe.
- **Solution**: use a USB-C cable or check your phone for compatibility. For phones that do not have **Magsafe**, make sure they have a MagSafe compatible cover. Make sure your device supports **Qi** wireless charging technology.

Technical support

📧 **Email:** complaint@cubenest.eu

📞 **Phone:** +420 704 613 961

Warranty and Claims

- This product is covered by a 24-month warranty.
- In the event of a defect, please complete our claim form - https://www.cubenest.eu/find-out-about/ claim-and-complaint