# cubenest

# User manual

# Cubenest S1C0 Magnetic Wireless Car Charger with Car Holder



## Package contents:

- 1× Magnetic Wireless Charger
- 1× Holder with clip for ventilation grille
- 1× USB-C to USB-C cable (1 m length)
- 1x User manual



## 1. Description of the device

The Cubenest S1C0 magnetic wireless car charger combines the function of a holder and Qi wireless charging with MagSafe technology. The strong magnet ensures a secure hold on the iPhone while driving, allows easy one-handed handling and supports fast charging with up to 15W of power and is compatible with iPhones from Series 12 and up with MagSafe.

#### **Product Specifications:**



- **Protection:** surge, short circuit, thermal and current.
- Model: S1C0
- Input current/voltage: 5V/2A, 9V/2A
- Output Power: 5W/7.5W/15W max.
- Compatible with MagSafe technology
- Mounting: clip holder
- Material: zinc alloy
- Input: USB-C



#### • Can be used for charging:

iPhone 12 Pro Max, iPhone 12 Pro, iPhone 12, iPhone 12 mini, iPhone 13 Pro Max, iPhone 13 Pro, iPhone 13, iPhone 13 mini, iPhone 14 Pro Max, iPhone 14 Pro, iPhone 14 Plus, iPhone 14, iPhone 15 Pro Max, iPhone 15 Pro, iPhone 15 Plus, iPhone 15, iPhone 16 Pro Max, iPhone 16 Pro, iPhone 16 Plus, iPhone 16 (if you own an older model, a MagSafe-enabled accessory is required)

• Note: The charger requires a minimum 15W charging adapter (not included) (<u>45W car</u> <u>charger</u> recommended). Using a weaker adapter will reduce wireless charging performance.

# 2. Instructions for use

## Step 1: Install the bracket into the ventilation grille

- 1. Open the clip by turning the thread **counterclockwise**.
- 2. Select a suitable location on the car's ventilation grille and attach the clip by turning the thread **clockwise** against the slat.

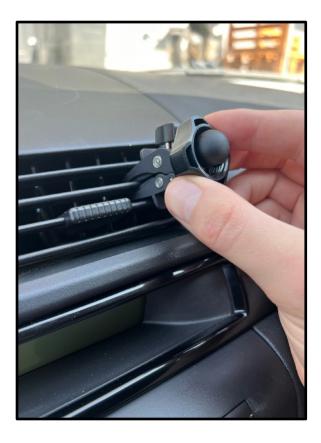


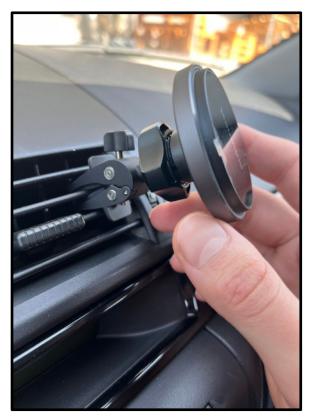


3. Install the plastic nut on the front of the bracket.



4. Slide the rear of the bracket with the magnetic surface into the plastic nut, then screw the nut in until the connection is tight.









## Step 2: Connect the charger to the power supply

- 1. Plug the USB-C cable into a power adapter designed for the car's power plug (**min. 15W**, not included).
- 2. Connect the USB-C end of the cable to the charger.
- 3. Once connected, the LED indicator will light up to indicate that it is ready to charge.

## **Step 3: Charging the device**

- 1. Place your MagSafe-enabled device on the mount.
- 2. Charging will start automatically and the LED light on the charger will go into "breathing" mode (gradual pulsing of the light).



- 3. To remove the phone, simply pull it away from the magnetic surface.
- 4. Once fully charged, disconnect the charger from the charging adapter and the LED light will turn off.

**Note:** If you are using a cover, make sure to, that it **is Magsafe compatible**.



#### Suitable for most ventilation grilles



## 3. Safety Instructions

**DO NOT use an** uncertified power adapter or an unoriginal or damaged USB cable.

**PROTECT** from water and other liquids.

**DO NOT attach** metal tags or other metal objects to the car mount - this may affect charging or cause overheating.

## 4. Frequently Asked Questions (FAQ)

## **?** Is the charger compatible with Android phones?

The charger is optimized for MagSafe. Android phones with Qi charging support can work, you must use a Magsafe compatible cover for magnetic attachment.

#### **?** Which power adapter should I use?

We recommend using a power adapter designed for a car plug with a **minimum of 15W** (Ideally <u>a 45 W car charger</u>).

## **?** Can I charge my iPhone with a protective case?

Ves, if the MagSafe cover is compatible. Metal or thick cases may interrupt charging.

## **?** Does the charger support fast charging?

Ves, the charger supports fast charging with a maximum of 15W.

## **?** Can I charge devices other than my iPhone?

The charger is designed primarily for iPhones with MagSafe. Other Qi-enabled devices may be compatible, but the magnetic attachment may not be secure.

## **?** Is it safe to leave the charger plugged in all the time?

Ves, but it is recommended to unplug the charger if you are not using it for an extended period of time.

## **?** Why is the device not charging?

Check that the charger is properly connected to the power supply and that the device is correctly positioned on the charging surface.

## **?** How tightly does it hold the phone while driving?

A strong magnet ensures a secure hold on your phone even when driving on uneven surfaces.

## 5. Solutions to the most common problems

#### 1. Weak magnetic hold on the phone

- **Explanation:** a weak magnetic hold can be caused by an incompatible cover, poor centering of the phone or dirt on the magnetic surface.
- **Solution:** use only a MagSafe compatible cover or a phone without a cover. Make sure the phone is attached exactly to the center of the holder and the magnetic surface is clean.

#### 2. Charging does not work or is slow

- **Explanation:** slow or no charging may be caused by an unsuitable adapter, a weak cable, improper placement of the phone, or an incompatible cover.
- Solution: use only a car power adapter with a minimum of 15W (we recommend <u>a 45W car charger</u>). Check that the phone is correctly positioned in the centre of the charging surface and that there is no distraction between the phone and the holder (e.g. metal ring in the cover).

#### 3. The phone becomes loose while driving

- **Explanation:** phone release while driving can be caused by a weak magnetic connection or vibrations from bumps in the road.
- **Solution:** make sure that the mount is correctly mounted in the ventilation grille and that the phone is correctly positioned on the charger.

#### 4. Overheating of the phone or charger

- **Explanation:** Overheating can be caused by prolonged wireless charging, high ambient temperature or insufficient ventilation.
- **Solution:** place the holder out of direct sunlight and ensure free airflow around the device. In case of excessive heat, discontinue charging and allow the device to cool down.

#### 5. Incompatibility with some phones

- **Explanation:** the holder is optimized for iPhones with MagSafe technology (iPhone 12 and later). Some other brands or older models may not have integrated magnets or wireless charging support.
- Solution: for use with an incompatible phone, we recommend buying a MagSafecompatible cover and checking that your phone supports Qi wireless charging.

#### 6. Difficult to connect the phone to the charger

- **Explanation:** difficulty attaching your phone to the charger may be caused by imprecise fit, a thicker or incorrectly positioned cover, or weak magnets on some models.
- Solution: make sure you attach the phone exactly to the centre of the charging surface. If you use a cover, make sure it is MagSafe compatible and does not have metal or thick layers that could interfere with the connection.

#### 7. The charger does not work after installation

- **Explanation:** if the charger does not work immediately after installation, there may be a problem with the power supply, an incorrect cable connection, or an incompatible adapter.
- Solution: make sure the car power adapter is properly plugged in and supports an output power of at least 15 W. Make sure the cable is firmly connected to both the bracket and the adapter. If necessary, try another compatible adapter or cable.

#### 8. The phone shifts or rotates while driving

- **Explanation:** sliding or rotating of the phone may be caused by a weak magnetic attachment, poor centering, or an unsuitable type of cover.
- Solution: make sure the phone is properly centered on the mount and you are using a MagSafe compatible cover.

#### 9. Charging is not wireless

- **Explanation:** wireless charging may not work if the phone is positioned incorrectly, is using an incompatible cover, or if the mount is not properly powered.
- Solution: make sure your phone is exactly centered on the charging surface. Use only MagSafe compatible covers. Check the power supply of the holder and use an adapter with a minimum of 15 W. Check if your phone supports Qi wireless charging.

# **Technical support**

Email: <u>complaint@cubenest.eu</u>

**Characteristic Phone:** +420 704 613 961

# Warranty and Complaints

- This product is covered by a 24-month warranty.
- In the event of a defect, please complete our claim form <u>https://www.cubenest.eu/find-out-about/ claim-and-complaint</u>